# SIP-T33P/T33G

## Startup

After the IP phone is connected to the network and supplied with power, it automatically begins the initialization process. After startup, the phone is ready for use. You can configure the phone via a phone or web user interface.



## **Configure Your Phone**

## Configure via Web User Interface

## • Accessing the web user interface:

- 1. Press O (the OK key) to obtain the phone's IP address when the phone is idle.
- 2. Open a web browser on your computer, and enter the IP address into the address bar (e.g., "http://192.168.0.10" or "192.168.0.10" ).
- 3. Enter the user name (default: admin) and password (default: admin) in the login page and click Login.

## • Network Settings: Go to Network > Basic > IPv4 Config.

You can configure the network settings in the following ways:

**DHCP**: By default, the phone attempts to contact a DHCP server in your network to obtain its valid network settings, e.g., IP address, subnet mask, gateway address and DNS address.

**Static IP**: If your phone cannot contact a DHCP server for any reason, you need to configure the IP address, subnet mask, gateway address, primary DNS address and secondary DNS address for the phone manually.

## (i) NOTE

The IP phone also supports IPv6, but IPv6 is disabled by default.

The wrong network settings may result in the inaccessibility of your phone and may impact the network performance.

Please contact your system administrator for more information.

• Account Settings: Go to Account > Register > Account X (X=1, 2, 3, 4).

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## • Parameters of the account:

Parameter	Description
Register Status	It shows the registration status of the current account.
Line Active	You can select Enabled/Disabled to enable/disable the account.
Label	It is shown on the LCD screen to identify the account.
Display Name	It is shown as caller ID when placing a call.
User Name	It is provided by ITSP for registration (required).
Register Name	It is an authenticated ID for authentication provided by ITSP (required).
Password	It is provided by ITSP for registration (required).
Server Host	It is provided by ITSP for registration (required).

## • Register status icons on the LCD screen:



Green)Registered



(Yellow) Registering



(Gray)Register Failed

## **i** NOTE

Check with your system administrator if any error appears during the registration process or if a specific configuration is required.

## **Configure via Phone User Interface**

• Network Settings:

Press the **Menu** when the phone is idle, and go to **Settings** > **Advanced Settings** (default password: admin) > **Network** > **WAN Port/Wi-Fi Port/VLAN/Web Server/802.1x/VPN/LLDP/CDP/NAT** to configure the network.

## • Account Settings:

Press the **Menu** when the phone is idle, and go to **Settings** > **Advanced Settings** (default password: admin) > **Accounts** to configure the account.

## (i) NOTE

Refer to **Configure via web user interface** above for more information about the account parameter.

## **Basic Usage**

## Place Call

## Using the handset:

1. Pick up the handset.

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2. Enter the number and press **Send** key.

# Using the speakerphone:

- 1. With the handset on-hook, press
- 2. Enter the number and press **Send** key.

# Using the headset:

- 1. With the headset connected, press O to activate the headset mode.
- 2. Enter the number and press **Send** key.

# Answer Call

# Using the handset:

Pick up the handset.

# Using the speakerphone:



# Using the headset:

Press 🙆.

# (i) NOTE

You can reject an incoming call by pressing the **Reject** key.

# End Call

# Using the handset:

Hang up the handset or press **EndCall**.

# Using the speakerphone:

Press or **EndCall**.

# Using the headset:

Press EndCall.

# Redial

- Press **C** to enter **Placed Calls** list, select the desired entry and press **C** or **Send**.
- Press when the phone is idle to dial out the last dialed number.

# Call Mute/Unmute

- Press 🖉 to mute the microphone during a call.
- Press again to unmute the call.

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# Call Hold

# To place a call on hold:

Press Hold during an active call.

## To resume the call, do one of the following:

- If there is only one call on hold, press **Resume**.
- If there is more than one call on hold, select the desired call and press **Resume**.

# **Call Transfer**

You can transfer a call in the following ways: Blind Transfer

- 1. Press **Trans** key during a call.
- 2. Enter the number you want to transfer to.
- 3. Press Trans or B Trans.

# Semi-Attended Transfer

- 1. Press **Trans** key during a call.
- 2. Enter the number you want to transfer to and press **Send**.
- 3. Press Trans key when you hear the ring-back tone.

# **Attended Transfer**

- 1. Press **Trans** key during a call.
- 2. Enter the number you want to transfer to and press **Send**.
- 3. Press Trans key when the second party answers.

# **Call Forward**

# To enable call forward:

- 1. Press the Menu when the phone is idle, and then select Features > Call Forward.
- 2. Select the desired forward type.
- 3. Enter the number you want to forward to. For **No Answer Forward**, select the desired ring time to wait before forwarding from **After Ring Time** field.
- 4. Press **Save** to accept the change.

# Call Conference

1. Press **Conf** during an active call. The call is placed on hold.

- 2. Enter the number of the second party, and press Send.
- 3. Press **Conf** again when the second party answers. All parties are now joined in the conference.
- 4. Press EndCall to disconnect all parties.

## (i) NOTE

You can split the conference call into two individual calls by pressing Split.

## **Speed Dial**

#### To configure a speed dial key:

- 1. Press the Menu when the phone is idle, and then select Features > Dsskey.
- 2. Select the desired DSS key.
- 3. Select the **SpeedDial** from the **Type** field, select the desired line from the **Account ID** field, enter a label in the **Label** field, enter the number in the **Value** field.
- 4. Press **Save** to accept the change.

#### To use the speed dial key:

Press the SpeedDial to dial out the preset number.

#### **Voice Message**

The message waiting indicator on the idle screen indicates that one or more voice messages are waiting at the message center. The power indicator LED slowly flashes red.

## To listen to voice messages:

- 1. Press or **Connect**.
- 2. Follow the voice prompts to listen to your voice messages.

#### **Call History**

- 1. Press the **History** when the phone is idle, press O or O to scroll through the list.
- 2. Select an entry from the list, and you can do the following:
  - Press **Send** to call the entry.
  - Press **Delete** to delete the entry from the list.

If you press **Option**, you can also do the following:

- Select **Detail** to view detailed information about the entry.
- Select Add to Contacts to add the entry to the local directory.
- Select **Add to Blacklist** to add the entry to the blocklist.
- Select Delete All to delete all entries from the list.

## **Contact Directory**

## To add a contact:

- 1. Press **Dir** when the phone is idle, and then select **All Contacts**.
- 2. Press Add to add a contact.
- 3. Enter a unique contact name in Name field and contact numbers in the corresponding fields.
- 4. Press **Save** to accept the change.

#### To edit a contact:

- 1. Press **Dir** when the phone is idle, and then select **All Contacts**.
- 2. Press  $\bigcirc$  or  $\bigcirc$  to select the desired contact, press **Option** and then select **Detail** from the prompt list.
- 3. Edit the contact information.
- 4. Press **Save** to accept the change.

#### To delete a contact:

- 1. Press **Dir** when the phone is idle, and then select **All Contacts**.
- 2. Press  $\bigcirc$  or  $\bigcirc$  to select the desired contact, press **Option** and then select **Delete** from the prompt list.
- 3. Press the **OK** when the LCD screen prompts "Delete selected item?" .

#### **Volume Adjustment**

Press to adjust the volume.